

# greystone products

[www.greystonetelecom.co.uk](http://www.greystonetelecom.co.uk)

## Welcome to a new beginning for telecommunications

### Welcome

#### Our customers are our most important asset

And you don't win the best customers in the country by offering average telecoms solutions.

Telecommunications is the fastest moving sector in the business world, removing geographical barriers globally. People nowadays expect to be able to communicate easily and quickly in a low cost environment.

Work is no longer simply a place we go - it's a thing we do - so if we can cut down on unnecessary wastages, such as time spent travelling and the high energy and environmental costs of doing so, we work more efficiently and effectively.

We all need to be able to communicate effectively to make decisions. Whether it's a phone call, an email, a conference call, or the need to send or receive a range of documents, such as orders, contracts, brochures and sales collateral, computations, presentations, pictures or video, instant connectivity is what it's all about.

21st Century Converged Communications are now available and those who take advantage of the benefits will be able to leave their competitors far behind, saving money and improving their ability to focus on their core activities.

At Greystone Telecom we have all the experience to work with you to transform your voice and data requirements, to enable you to deliver optimum solutions for your business, wherever communication is required.

We provide a comprehensive range of Products & Services which provide some of the most advanced and feature rich telecommunications solutions available anywhere in the UK.



#### For all UK

- Head Office 0845 365 0500  
(Calls at Local Rate)

If you prefer call:

#### England

- City of London 020 3002 4700
- Central London 020 7096 4290
- Greater London 020 8090 3960
- Birmingham 0121 270 2300
- Manchester 0161 241 3950
- Bristol 0117 370 4120
- Cambridge 0122 365 4100
- Northwich 0160 653 0000
- Leeds 0113 322 0060
- York 0190 423 4600
- Durham 0191 300 0890

#### Wales

- Cardiff 0292 002 0280
- Caernarfon 0128 680 0020

#### Northern Ireland

- Belfast 0289 002 1100

#### Scotland

- Glasgow 0141 404 6600
- Edinburgh 0131 202 1500

#### Inbound NGN

- 0800 Freefone
- 0808 Freefone
- 0844 Business rate
- 0845 Lo call rate
- 0870 National rate
- 0871 Business rate
- International Freefone
- Conference calls

#### Network Services

- Call Recording / Archive / Replay
- TPS Protection
- DR / Diverts / IVR / Auto Attendant
- Queue Manager

#### PRS Services

- 090 25p to £1.50p per minute

#### Connectivity

- Analogue Lines
- ISDN 2 and ISDN 30
- LLU (Local Loop Unbundled)
- ADSL / SDSL Broadband
- IP Stream / Datastream
- Leased Lines
- MPLS

#### Outbound Low Cost Calls

- UK/Mobile/International
- Carrier Pre Select
- Indirect Access
- Mobile
- Blackberry

#### Bulk SMS Text

#### IP Telephony / VoIP

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From total and complete connectivity and communications solutions to specific services, our clients include major household-name high street stores, local authorities, rail networks, large city lawfirms, accountants, stockbrokers, surveyors, airlines, well known white goods appliance manufacturers, hotels, construction and engineering companies, cosmetics and security companies, charities, estate agents, insurance brokers, computer games stores, computer hardware and software suppliers, and many smaller private businesses.

**ISO 9001 accredited** - we are committed to measuring the quality of service we provide at all levels within our business.



**Investors in People** - we believe that our staff should be involved in what we do, how we do it, why we do it and take part in making sure that we go beyond our customers expectations.



INVESTOR IN PEOPLE

Our website is dedicated to you our customer. **You really are our most important asset.**



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